Hi Todd,

I have spoken with our web developer about this issue.

He has researched this issue in the past and has found the root cause of the problem. The current method that is used on our web site to display these very large images is dependent on the amount of browser memory available on the local PC that the user is trying to view the image from.

There are basically 2 options available to the user at this time to view the image, if they see streaks on the image.
1. The user can refresh the web page (Shift + F5) to refresh the image and probably get a streak free image on their screen within 1–2 refresh cycles. Closing and reopening the image should do the same thing.
2. The user can use the "Download All Sheets" option at the top of the screen to download the image to their local PC. They would then open the file that was saved to their PC using Adobe on their PC. This should also result in a streak free image.

At some point in the future, there are plans to improve the image display functions of those large plat images on our web site, but it will not be soon. There are quite a few other projects that will need to be completed before this functionality is updated.

I know it can be frustrating to see the streaks, but I can assure you the original image scans are good. I hope this information will help you and others who utilize these plat images.

Thanks for checking with us when you have questions. We are always glad to assist!


Thanks,
Nancy

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